Below are E/M Audits showing how the level of service was determined for each Evaluation and Management code. Please review the following audits to better your understanding of Evaluation and Management codes.

**E/M AUDIT**

**CPT Coding Pathway:** Office and/or Other Outpatient Services, Office Visit, Established Patient 99211-99215.

- **CC** Respiratory distress: required
- **HPI** Severity: increasing 
  Duration: 12 hours 
  Modifying factor: unrelieved with Capoten
- **ROS** Cardiovascular: hypertension 
  Respiratory: asthma 
  Gastrointestinal: hernia 
  Allergic: none

- **PFSH** Medical: no operations 
  Family: 
  Social: no smoking

### History

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History level of service would be Expanded Problem (99213)

**Physical Exam**

**OS (Organ Systems)**

- ☑ Constitutional vital signs
- □ Genitourinary
- ☑ Skin edema
- ☑ Eyes mucosa clear
- ☑ Skin clubbing
- ☑ Cardiovascular without murmur
- ☑ Neurological deep tendon reflexes
- □ Respiratory without rales
- □ Psychiatric
- ☑ Gastrointestinal soft
- ☑ Hematologic/Lymphatic/Immunologic

**BA (Body Areas)**

- □ Head supple
- □ Genitalia
- □ Back supple
- □ Each Extremity supple
- □ Abdomen supple

### Physical Exam

Physical Exam has 9 OS/BA; level of service would be Comprehensive (99215)

**Medical Decision Making**

- **Number of Diagnosis and Management Options** - Established with doctor, worsening = limited
- **Data to be Reviewed** - Pathology (1), Radiology (1), Medicine (1) = moderate
- **Table of Risk** - Acute/chronic illness that poses threat to bodily function = high

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Medical Decision Making level of service would be Moderate Complexity (99214)

The overall level of service is 99214, determined by the lower of the two components.
CPT Coding Pathway: Consultation, Office and/or Other Outpatient 99241-99245

- **CC** probable SLE - required
- **HPI** Duration: 1998
- **ROS** ENT: conjunctivitis
  Cardiovascular: chest pain
  GI: abdominal pain
  GU: edema

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</table>

Physical Exam

- **OS (Organ Systems)**
  - Constitutional
  - Eyes
  - Ears, Nose, Mouth, Throat
  - Cardiovascular
  - Respiratory
  - Gastrointestinal
  - Genitourinary
  - Skin
  - Musculoskeletal
  - Neurological
  - Psychiatric
  - Hematologic/Lymphatic/Immunologic

- **BA (Body Areas)**
  - Head
  - Neck
  - Chest
  - Abdomen

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Physical Exam has 5 OS/BA; level of service would be Detailed (99243)

Medical Decision Making

- **Number of Diagnosis and Management Options** - New to doctor w/ additional work-up planned = extensive
- **Data to be Reviewed** - Pathology (1) = minimal or none
- **Table of Risk** - Acute/chronic illness that poses threat to bodily function = high

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Medical Decision Making level of service would be High Complexity (99245)
The overall level of service is 99242, determined by the lowest of the three components.
E/M Coding Handout

E/M AUDIT

CPT Coding Pathway: Office and/or Other Outpatient Services, Office Visit, Established Patient 99211-99215

- CC  chest pain - required
- PFSH  Medical: prednisone
- HPI  Location: pleuritic
  Severity: severe
  Duration: yesterday
  AD&S: ankle
- ROS  Respiratory: dyspnea

Musculoskeletal: osteoporosis

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</table>

History level of service would be Detailed (99214)

Physical Exam

OS (Organ Systems)

- ☑ Constitutional
- ☐ Eyes
- ☐ Ears, Nose, Mouth, Throat
- ☐ Cardiovascular
- ☐ Respiratory
- ☐ Gastrointestinal

BA (Body Areas)

- ☐ Head
- ☐ Neck
- ☐ Chest
- ☐ Abdomen

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Physical Exam has 5 OS/BA; level of service would be Detailed (99214)

Medical Decision Making

- Number of Diagnosis and Management Options - Established with doctor, worsening = limited
- Data to be Reviewed - Radiology Bone Survey 1 = minimal or none
- Table of Risk - One or more chronic illnesses, mild exacerbation = moderate

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Medical Decision Making level of service would be Low Complexity (99213)

The overall level of service is 99214, determined by the lower of the two components.
E/M AUDIT

CPT Coding Pathway: Office and/or Other Outpatient Services, Office Visit, New Patient 99201-99205

- CC  rash - required
- HPI  Location: groin
  AS&S: itch
- ROS  Integumentary: rash
  Allergic/Immunologic: no allergies
- PFSH  Medical: jock itch

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HISTORY COMPONENT: EXPANDED PROBLEM FOCUSED, 99202

Physical Exam

OS (Organ Systems)

☑ Constitutional  well developed
☑ Eyes  PERRLA
☐ Ears, Nose, Mouth, Throat
☑ Cardiovascular  normal
☑ Respiratory  clear
☑ Gastrointestinal  NBS (normal bowel sounds)

☐ Genitourinary  inguinal fold
☑ Skin  edema
☐ Musculoskeletal
☑ Neurological  DTRs
☐ Psychiatric
☐ Hematologic/Lymphatic/Immunologic

BA (Body Areas)

☐ Head
☐ Neck
☐ Chest
☐ Abdomen

☐ Genitalia
☐ Back
☐ Each Extremity

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Physical Exam has 8 OS/BA; level of service would be Comprehensive (99205)

MEDICAL DECISION MAKING

- Number of Diagnosis and Management Options - New to doctor w/ additional work-up planned = extensive
- Data to be Reviewed - Pathology (1) = minimal/none
- Table of Risk - Prescription drugs = moderate

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MDM Component: Moderate Complexity 99204.
Overall level of service for the encounter is 99202.
E/M AUDIT

CPT Coding Pathway: Consultation, Office and/or Other Outpatient 99241-99245

- **CC** pain in knee - required
- **HPI** Location: knee
  - AS&S: swollen
  - Duration: a few days ago
  - Modifying Factors: thalidomide
- **ROS** Constitutional: fever
  - Musculoskeletal: joints

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**HISTORY COMPONENT DETAILED, 99243**

Physical Exam

OS (Organ Systems)

- **Constitutional** vital signs
- **Genitourinary** edema
- **Skin** clubbing
- **Musculoskeletal** no acute distress
- **Neurological** intact
- **Psychiatric** no acute distress
- **Gastrointestinal** bowel sounds
- **Hematologic/Lymphatic/Immunologic**

BA (Body Areas)

- **Head**
- **Genitalia**
- **Back**
- **Chest**
- **Each Extremity**

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**EXAMINATION COMPONENT: DETAILED, 99245**

MEDICAL DECISION MAKING

- **Number of Diagnosis and Management Options** New to the doctor w/ additional work-up planned = extensive
- **Data to be Reviewed** An x-ray is reviewed, culture recommended = 2 limited
- **Table of Risk** - One or more chronic illnesses/mild exacerbation = moderate

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MDM Component: Moderate Complexity, 99244.
Overall level of service for the encounter is 99243.
E/M Coding Handout

E/M AUDIT

CPT Coding Pathway: Emergency Department Services 99281-99285

- CC headaches - required  
  PFSH Past Medical history: immunization  
  Social history: in school  
  2 = complete

- HPI Location: headache  
  AS&S: lethargy  
  Duration: 2 weeks  
  Modifying Factors: Tylenol  
  4 = extended

- ROS Constitutional: fever  
  Allergic/Immunologic: no allergies  
  Eyes: no change in vision  
  Genitourinary: UTI  
  6 = extended

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HISTORY COMPONENT: DETAILED, 99284

Physical Exam

OS (Organ Systems)

- ✓ Constitutional sleepy  
  □ Genitourinary  
- ✓ Eyes PERRL  
  ✓ Skin scar  
- ✓ Ears, Nose, Mouth, Throat tympanic membrane  
  ✓ Musculoskeletal warm  
- ✓ Cardiovascular regular rate and rhythm  
  ✓ Neurological DTRs  
- ✓ Respiratory clear  
  ✓ Psychiatric alert when aroused  
- ✓ Gastrointestinal bowel sounds  
  □ Hematologic/Lymphatic/Immunologic

BA (Body Areas)

- □ Head  
  □ Genitalia  
- □ Neck  
  □ Back  
- □ Chest  
  □ Each Extremity  
- □ Abdomen

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EXAMINATION COMPONENT: COMPREHENSIVE, 99285

MEDICAL DECISION MAKING

- ✓ Number of Diagnosis and Management Options New to the doctor w/ additional work-up planned = extensive  
- ✓ Data to be Reviewed Pathology (1) = minimal or none  
- ✓ Table of Risk - One or more chronic illnesses/mild exacerbation = high

| MDM Component: High Complexity, 99285.  
| Overall level of service for the encounter is 99284. |

0105800IS01C-17
E/M AUDIT

CPT Coding Pathway: Office and/or Other Outpatient Services, Office Visit, Established patient 99211-99215

- CC  rash - required
- HPI  Location: malar (cheek)
  Severity: increasing
  AS&S: strength
- ROS  Musculoskeletal: wrist
  Integumentary: rash
  Psychiatric: personality

### HISTORY COMPONENT: EXPANDED PROBLEM FOCUSED, 99213

#### Physical Exam

**OS (Organ Systems)**

- Constitutional  anxious
- Eyes  Skin
- Ears, Nose, Mouth, Throat  Musculoskeletal  wrist strength
- Cardiovascular
- Respiratory
- Gastrointestinal

**BA (Body Areas)**

- Head
- Neck
- Chest
- Abdomen

### EXAMINATION COMPONENT: EXPANDED PROBLEM FOCUSED, 99213

**MEDICAL DECISION MAKING**

- Number of Diagnosis and Management Options  Established w/ doctor and worsening = limited
- Data to be Reviewed  Pathology (1) Medicine (1) = limited
- Table of Risk - Undiagnosed new problem w/ uncertain prognosis = moderate

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MDM Component: Low Complexity, 99213.
Overall level of service for the encounter is 99213.